

Early Help, Safeguarding & Wellbeing



| Name | Contact Phone / Email | Additional Info |
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| Adoption Services | 020 7525 1746 adoptionALS@southwark.gov.uk | General adoption services |
| Adoption Support | 020 7525 4491 postadoptionssupportALS@southwark.gov.uk | Post-adoption support |
| CAMHS SPA | 020 8547 6171 | SWL & St George's MH Trust |
| Children's Centre - Heathfield | Powder Mill Lane, Twickenham, TW2 6EX 020 8734 3405 richmondcc@achievingforchildren.org.uk | Programme of activities and support services available for pre-school children |
| Domestic Abuse | 0808 2000 247 | Refuge UK - 24-hour helpline |
| Early Help Team (Richmond) | 07548 559981 | Duty Team Richmond |
| Education Inclusion Support Service (EISS) | 07592 266011 EISS@achievinforchildren.org.uk | Pupil support service |
| Education Welfare Service | 020 8487 5217 ews@achievingforchildren.org.uk | Attendance and Elective Home Education |
| Emotional Health Service Richmond | 020 8487 5470 (Monday to Thursday only) ehssupport@achievingforchildren.org.uk or waitlistenquires@achievingforchildren.org.uk | Mon-Thurs only |
| Family Information Service | 020 8547 5215 fis@achievingforchildren.org.uk | Childcare, Early Years enquiries & Funding Information; Family information to support families of children up to 20 (or 25 with SEND) |
| Family Lives | 0808 800 2222 parentsupport@familylives.org.uk / www.familylives.org.uk | Help and support on all aspects of parenting and family life |
| LADO | 07774 332675 LADO@achievingforchildren.org.uk | Local Authority Designated Officer |
| NSPCC | 0808 800 5000 (adults) 0800 1111 (children) | Concerned about a child? (If at risk of immediate danger call 999) |
| Parenting Support | 020 8547 6965 or 07771974388 karen.williams@achievingforchildren.org.uk | Karen Williams – parenting courses/advice at AfC |
| Purple Elephant | info@thepurpleelephantproject.org | Children's mental health charity |
| Safeguarding & Child Protection – Hounslow Residents | Monday to Friday, 9am to 5pm: 020 8583 6600 option 2 Out of hours: 020 8583 2222 | Worries about a child or guidance on: -Early Help services -Child and Adolescent Mental Health services -Substance Misuse Treatment services -Social Care services |
| Safeguarding & Child Protection Single Point of Access (SPA) - Kingston & Richmond Residents | Monday to Thursday, 8am to 5.15pm Friday, 8am to 5pm: 020 8547 5008 Out of hours: 020 8770 5000 | Worries about a child or guidance on: -Early Help services -Child and Adolescent Mental Health services -Substance Misuse Treatment services -Social Care services |
| School Nursing Team | Monday – Sunday 9am to 5pm 0330 0581679 Or Richmond Chathealth number: 07312 263903 Mon – Friday 9am-5pm clcht@0-19wandsorthandrichmondadmin@nhs.net | Advice for parents/carers of children aged 5-19: •Nutrition •Emotional wellbeing •Keeping safe & healthy •Bedwetting •Sleep • Bullying •Behaviour •Gender Identity |
| Special Guardianship | 020 8547 4620 specialguardianship.duty@achievingforchildren.org.uk | |
| Virtual School | 020 8831 6037 | Support and advice for Looked after Children and children who have a social worker |